Agenda Annex

From: Heather Fleming [mailto:Heather.Fleming@westberks.gov.uk]

Sent: 06 April 2018 14:45 **To:** Charlotte Edwards

Cc: Licensing

Subject: RE: Sonning Connect ref:CVE/88/362/RPB

Dear Charlotte,

Thank you for getting back to me, I believe that these conditions cover the concerns I had, therefore if these are added I would be happy for the license to be granted without the need for a hearing. I have copied the licensing team in to this email for their reference.

Any issues please let me know.

Kind regards Heather

Heather Fleming

Trading Standards Enforcement Officer

Public Protection Partnership

A shared service provided by Bracknell Forest Council, West Berkshire Council and Wokingham Borough Council.

01635 503467 | heather.fleming@westberks.gov.uk | www.westberks.gov.uk

From: Charlotte Edwards [mailto:cedwards@wslaw.co.uk]

Sent: 06 April 2018 13:05

To: Heather Fleming < Heather. Fleming@westberks.gov.uk >

Cc: Robert Botkai < rbotkai@wslaw.co.uk Subject: Sonning Connect ref:CVE/88/362/RPB

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Dear Heather

Thank you for your email below.

I am authorised on behalf of our client to propose the following additional conditions:

- 1. All staff engaged or to be engaged in the sale of alcohol on the premises shall receive the following training in age restricted sales:
- Induction training which must be completed and documented prior to the sale of alcohol by the staff member.
 - Refresher/reinforcement training at intervals of no more than 6 months.

Training records will be available for inspection by a police officer or other authorised officer on request.

2. All cashiers shall be trained to record refusals of sales of alcohol in a refusals log/register. The book/register will contain:

- details of the time and date the refusal was made;
- the identity of the staff member refusing the sale;
- details of the alcohol the person attempted to purchase.

This log/register will be available for inspection by a police officer or other authorised officer on request.

Please can you confirm that the above conditions can be accepted. If so, I will inform the licensing authority of the additional conditions.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Charlotte

Charlotte Edwards Licensing Assistant



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From: Heather Fleming [mailto:Heather.Fleming@westberks.gov.uk]

Sent: 06 April 2018 10:11 **To:** Charlotte Edwards

Cc: licensing@wokingham.gov.uk

Subject: BP Sonning Connect ref:CVE/88/362/RPB

This message originated outside Winckworth Sherwood

Dear Sir/Madam,

I am responding on behalf of the Trading Standards service to the above application. I object to the application in relation to the steps the business intends to take as being insufficient to protect children from harm. However I would be happy for the license to be granted without the need for a hearing if the following conditions are added.

- 1) All staff employed in the sale of alcohol shall be trained in respect of the law relating to the sale of alcohol. The training shall include: Details of the Challenge 25 Policy operated by the premises, how to ask for ID, what ID to accept, what to do if a customer complains about being refused/asked and how to record any challenges. This training will be documented in writing and made available on request to Thames Valley Police, Trading Standards & Licensing Officers. Staff will be trained at least every 6 months and the content of the training will be reviewed and updated on a regular basis.
- 2) The premises shall maintain a refusals register. This register should detail the following information: Date, time, member of staff, what was requested, whether ID was produced, if so what ID, or the reason for refusal. A responsible member of staff will review and sign the refusals register at least once a week.

I would be grateful if your client would either accept the suggested conditions or generate alternative conditions that address my concerns.

Kind regards

Heather

Heather Fleming

Trading Standards Enforcement Officer

Public Protection Partnership

A shared service provided by Bracknell Forest Council, West Berkshire Council and Wokingham Borough Council.

01635 503467 | heather.fleming@westberks.gov.uk | www.westberks.gov.uk

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Winckworth Sherwood

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